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into American industry, including detailed information on the contribution TWI made at Toyota that was not available when the original book was published. Focusing on how the TWI skills create and support standardized work as the foundation for Lean and continuous improvement, the book includes detailed

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and hopeful story about the very difficult transition from worker to supervisor, from being one of the crew to directing the crew. It is an emotionally tough transition, and the idea that someone could see a model of how it can work out will be helpful to folks new in a leadership role. Finally, the book provides a reference to

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